

Account Status

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The Maast account moves through different stages depending on the actions and activities of the merchant. The [Dashboard](#) provides a tabular view of account statuses by billing month and access to the associated detail report. All accounts are accessed by selecting [Accounts](#) from the menu.

The table below describes the various statuses.

| Account Status | Description |
|---------------------------------|--|
| Open | An account is open and has not yet processed any transactions. |
| Active | An account that has processed at least a \$10 batch. |
| Inactive | An account that was Active and now has not processed in the last 60 days. |
| Hibernation | An open account that did not activate in the first 60 days. |
| Closure in process (Suspicious) | An account that is actively in process of closure. Merchants are usually given 30 days' notice before official closure occurs. |
| Closing | An account that is actively in the process of closing. |
| Closed | An account that is now closed. |
