Suspended Funds Last Modified on 08/04/2022 11:51 am PDT

Go to Reports and select Suspended Funds.

The Suspended Funds report lists all your merchant's ACH items held and released due to the days delay configured for a merchant. The default date filter on the report displays last week's activity. Click on the filter to change the date.

The Suspended Funds report displays the following fields.

Field	Description
Merchant ID	The Merchant ID or MID is the account number assigned to the account.
DBA Name	The business name is also known as the DBA (Doing Business As). The DBA will be used when processing transactions and appear on the cardholder statement.
Date	The date the funds were suspended or released.
Balance	On the specified date, the balance of the funds that were held.

Select a row to view the details of the **Suspended Funds** report with the following additional fields.

Field	Description
Suspended Date	The date that the funds are put in suspended status.
ACH Date	The date the deposit, adjustment, or fee item is sent to the merchant's depository account.
\$ Suspended	The dollar amount held.
\$ Released	The dollar amount released.