Adjustment Summary

Go to **Reports** and select *Adjustment Summary*.

The **Adjustment Summary** report summarizes all the dispute adjustments and any other adjustments applied to your merchants' depository account on a given day. The default date filter is to display the last ACH post date. Click on the date filter to change the date. Navigate from the summary report by selecting a row to view the Adjustment Lookup. Alternatively, select the magnifying glass icon next to the Adjustment Summary link to access the **Adjustment Lookup** report directly.

The following fields are available on the **Adjustment Summary** report.

Field	Description
ID	We support a reporting hierarchy for you and your merchants. The hierarchy node is a number assigned to the application and appears in the Application Overview of the Application Detail.
Name	We support a reporting hierarchy for you and your merchants. The hierarchy node name is assigned to the application and appears in the Application Overview of the Application Detail.
# CB Adj	The total count of dispute adjustments.
$ CB Adj	The total value of the dispute adjustments.
# CB Reversal	The total count of dispute reversals*.
$ CB Reversal	The total value of dispute reversals*.
# DDA Adj	The total count of adjustments made, other than disputes.
$ DDA Adj	The total value of adjustments made, other than disputes.
# Total	The count sum of dispute adjustments, reversals, and other adjustments.
$ Total	The value sum of dispute adjustments, reversals, and other adjustments.

*The card issuers send dispute Reversals to reverse a dispute sent in error, to accept some Visa disputes, and for Discover representments.

The **Adjustment Lookup** report shows the adjustments for each merchant account individually. The following fields are available on the adjustment lookup report.

Field	Description
Merchant ID	The Merchant ID, or MID, is the account number assigned to the account.
DBA Name	The business name is also known as the DBA (Doing Business As). The DBA will be used when processing transactions and appear on the cardholder statement.
Settle Date	The date the ACH will post to a merchant's depository account.
Transaction code	The Transaction Code identifies the reason for the adjustment: 9071 - Dispute/chargeback 9077 - Dispute/chargeback Reversal 9078 - DDA (Direct Deposit Account) Adjustment
Description	Description of adjustments: • Chargeback • Chargeback Reversal • DDA (Direct Deposit Account) Adjustment Adjustments can either be debits or credits.

Field	Description
Reference Number	A unique number is generated for each adjustment made to your deposit account. For disputes, this reference number is the acquirer reference number. You can use the acquirer reference number to search the **Dispute History** and **Transactions** for correlating disputes or initial transactions.
Amount	Amount of the ACH item.